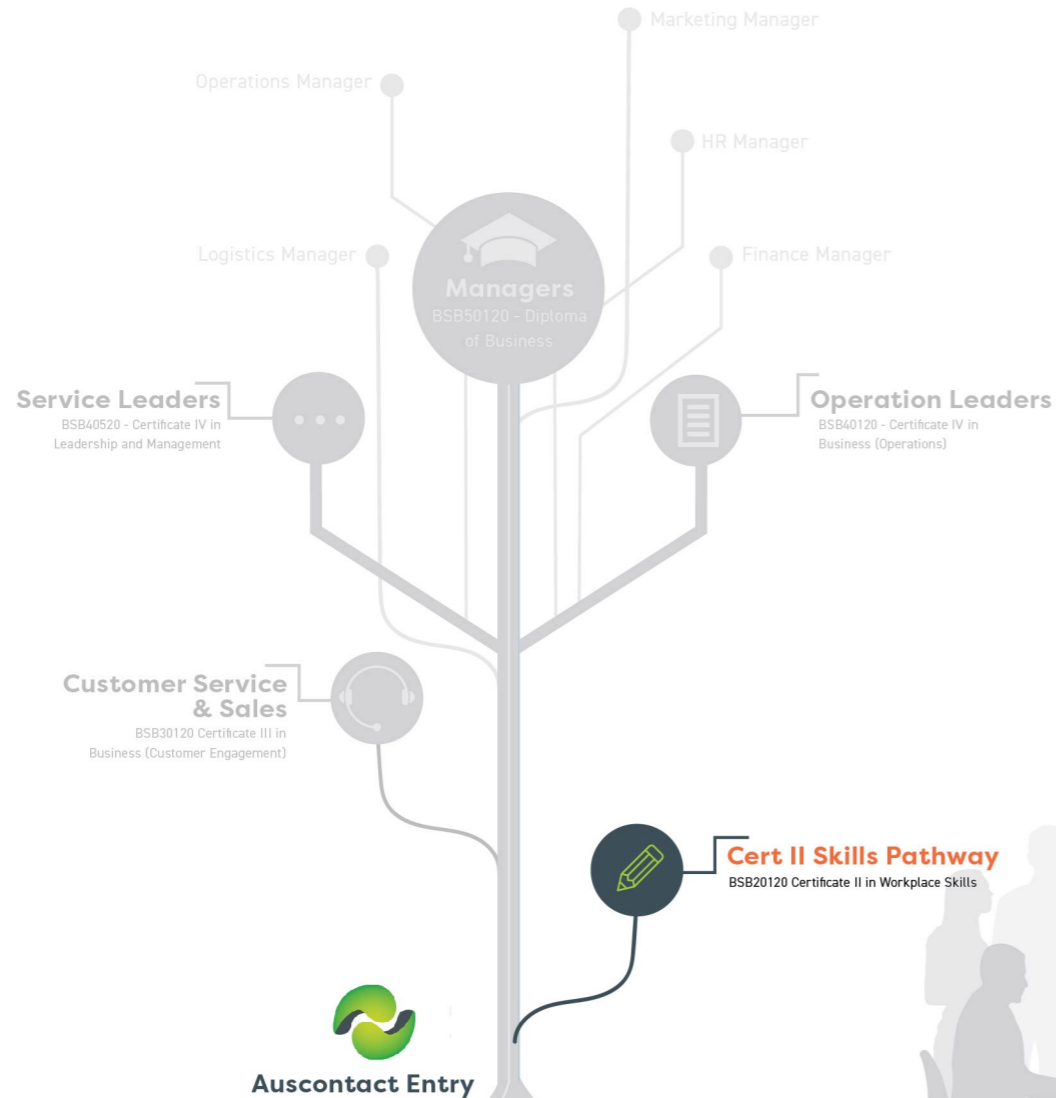




# LEARNING JOURNEY



## Cert II Skills Pathway



WEEK 10

Customer Experience

WEEK 8

Products & Services

Business Sustainability

WEEK 6

Health & Wellbeing

Business Technology Applications

WEEK 4

Business Technology Communications

Communication Basics

WEEK 1

Time Management Basics

Health & Safety of People

Welcome to Customer Contact

